

Solution Summary | Government | Public Access

Offers online constituent access to public records

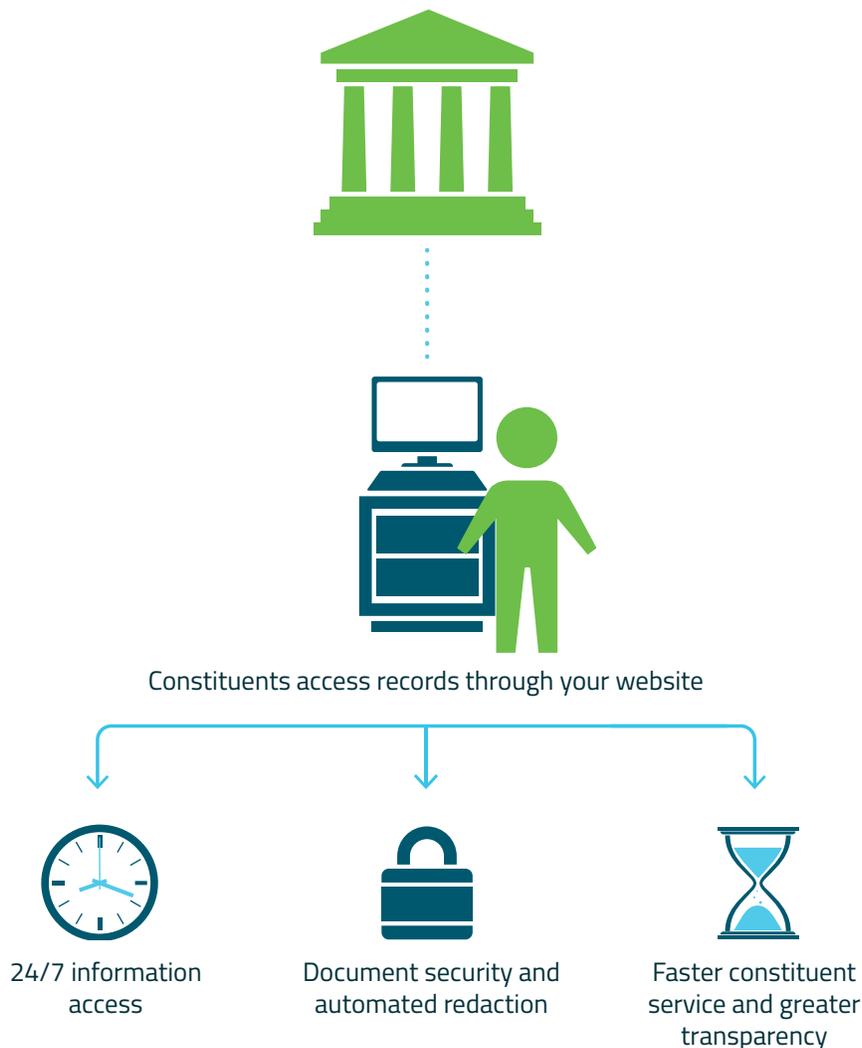
Provides transparency with a cost-effective solution

Leverages existing IT solutions

Secure information while making it available online 24/7

Today's constituents are used to going online and searching for any information they might need. It's no different with government records. Constituents are seeking easier access to documents to stay connected to their community and better understand the basis for government decisions.

The OnBase Public Access solution changes how government agencies share information with the public. Instead of waiting, constituents instantly retrieve frequently requested documents online using the Public Access Viewer. By making information immediately available to the public day or night, your staff is free to manage other tasks.



Saves time and money while offering better service

Meeting constituent expectations for more services at a time of reduced staffing and budget cuts is a dilemma facing most governments. Calls for greater transparency and open government initiatives have been slowed by a lack of affordable options to address this concern.

The OnBase Public Access solution makes documents available electronically, saving staff time with fast retrieval. Plus, you avoid the costs associated with storage, printing and copying. Public Access extends your OnBase solution to provide an online option to meet these requests cost effectively.

Enhances your online offerings by leveraging OnBase

States, counties and cities need to leverage existing IT investments and make them interact for more efficient processes. By adding Public Access to your OnBase solution, you meet the needs of the department – and the organization – with one easily supported application.

The OnBase Public Access solution opens up 24/7 access to documents through your existing website for a fraction of the cost of a whole new system. By leveraging the investments in your ECM solution and website, you're making both more valuable and earning ROI faster.

Fuels your transparency initiatives

Meeting records and document requests is an important legal responsibility for government entities. Fulfilling them in a timely fashion improves constituent satisfaction and furthers your open government and transparency initiatives. Using OnBase Public Access, you have an effective way to present key documents like agendas, minutes, court records and other documents commonly requested over the counter.

Behind the instant information access is OnBase document protection, automated redaction and other tools to ensure that documents are managed securely. And OnBase can be leveraged throughout the organization, stretching your IT staff and funding even as you move forward on your transparency efforts.

Learn more at OnBase.com/Government »

