Solution Summary | Government

Public Records

Produce public records quickly without sacrificing security

Promotes affordable transparency and insight

Completes constituent requests faster

Offers secure constituent access

Access to public records is a cornerstone of open government and transparency, but it isn't easy to accomplish. Even with government agencies facing staff and budget pressures, they need to meet today's constituent demand for better online service and self–service options. OnBase by Hyland Public Records solutions create a complete package to manage the full scope of public records needs, helping agencies meet legal responsibilities for transparency and open government initiatives.

KEY BENEFITS OF ONBASE
PUBLIC RECORDS SOLUTIONS:

Automate requests through your website

Constituents perform efficient records searches from home

Information stays safe with document security and automated redaction

Requests are completed faster and tracked automatically

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OnBase®
by Hyland

One platform **Unlimited potential**

> Because OnBase is both affordable and easy to configure, it's a sustainable solution with an ROI that emerges almost as quickly as it deploys.

Meets requirements without breaking the bank

With OnBase Public Records solutions, you retrieve and bundle documents to meet records requests, provide self-service access to documents and records, automate the request process and even redact confidential information. Whether available to download or view from your website, OnBase keeps confidential information secure. And because OnBase is both affordable and easy to configure, it's a sustainable solution with an ROI that emerges almost as quickly as it deploys.

Promotes open government and transparency

Fulfilling record and document requests is an important legal responsibility for government entities, which is often managed by smaller and smaller staffs. OnBase Public Records solutions give you the tools for efficient search, web self-service for constituents and fee-for-document models, as well as security and redaction tools to protect sensitive information. This way, staff fill requests quicker, easing strain on them and making constituents happy. And because you're leveraging an existing investment, it's a solution you can afford that also provides the transparency your constituents demand.

Automates constituent requests to gain visibility into processes

Governments need to track public records requests to ensure that they're being fulfilled in a timely fashion, especially as legal consequences for missed deadlines increase. The OnBase Public Records Request solution automates the request process so staff find, redact and bundle documents quickly and efficiently. At the same time, it gives you a clear view into the process. With visibility into the status of requests, you meet your legal obligations without creating and managing manual tracking systems.

Offers constituents online access without sacrificing security

Now more than ever before, officials at the state and local level feel increased pressure to provide easier access to public records. The OnBase Public Access and Document eCommerce solutions create an easy way for your organization to add search, subscription and pay-per-page document download to your website. You continue to collect fees for requested documents, but constituents complete transactions on your existing website through a secure portal instead of in person. By using your website to automate information requests, you relieve the pressure on your office staff and improve constituent satisfaction. And with OnBase document security and tools like Automated Redaction, you can be sure that information is secure – allowing you to make more documents available and reducing the number of records requests staff have to process.

Learn more at **OnBase.com/Government ››**

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