

IDT
 putting paper in its place

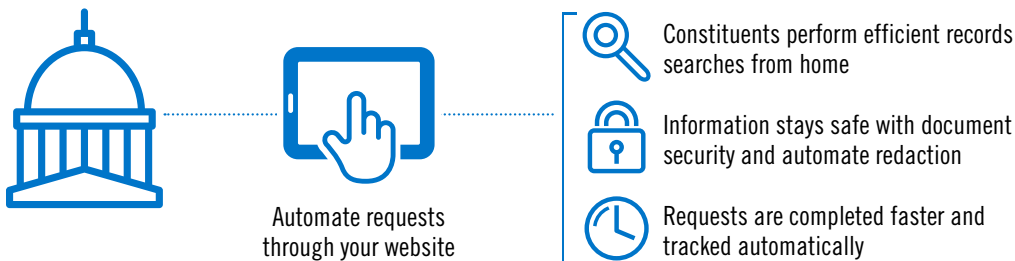
SETTING THE BENCHMARK
 FOR **OPERATIONAL EFFICIENCY**
 AND **COMPLIANCE**

Easily Accessible Public Records

Today's constituents are used to going online and searching for any information they might need. It's no different with government records. Constituents are seeking easier access to documents to stay connected to their community and better understand the basis for government decisions.

Offering transparency

Access to public records is a cornerstone of open government and transparency, but it is not easy to accomplish. IDT's solution, powered by OnBase™ and CAPSYS CAPTURE™ software, creates a complete package to manage the full scope of public records needs and helps local and state agencies meet legal responsibilities for open government initiatives. Our software is both affordable and easy to configure, making it a sustainable solution with a return that emerges almost as quickly as it deploys.



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Confidential information

With our public records management system, you can retrieve and bundle documents to meet records requests, provide self-service access to documents and records, automate the request process and even redact confidential information. Confidential sections are kept secure whether the document is available for download or viewable through your website.

Freedom of information requests

City and county clerks have a long list of responsibilities, from preparing for council meetings to managing meeting minutes to safeguarding the public records of their cities or counties. The council vote, the basis for their decisions and the government actions that follow, are of intense interest to

**PUBLIC RECORDS
 MANAGEMENT POWERED
 BY:**

OnBase™
 by Hyland

CAPSYS
 CAPTURE™

constituents and the media. Calls for more open government and transparent decisions have made longtime clerk responsibilities even more high profile.

Clerks have been handling Freedom of Information Act (FOIA) and public records requests for decades. However, the pressure is now greater. While polls suggest that local government is far more trusted than the federal government, journalists and constituents want to know why decisions were made and how money was spent.

The meticulously managed but paper-based clerk's office cannot weather the storm of public distrust or local controversy without significantly better tools than file folders, cabinets and offsite storage. Beyond the storage and cost burdens, how do you ensure that you preserve every document that is a public record or a potential FOIA request target? The answer is comprehensive electronic software that gives constituents and media the opportunity to find documents through a convenient, online system.

Benefits of the IDT public records management system:

Meeting records and document requests is an important legal responsibility for government entities. Fulfilling them in a timely fashion improves constituent satisfaction and furthers your open government and transparency initiatives. The IDT system:

- » Offers online constituent access to public records
- » Provides transparency with a cost-effective solution
- » Leverages existing IT solutions

Trust IDT for a wide range of government solutions

We understand the complexities of the many systems and processes in government offices. Getting these systems to work together most efficiently takes a consultative, holistic approach. Unlike a single-product manufacturer, IDT has the knowledge and range of products to address a full spectrum of needs.

- » Asset Management
- » Comprehensive Agenda Management
- » Contract Management
- » GIS Management
- » Human Resources
- » Property Tax Appeals Solution
- » Public Records Management
- » Public Safety

“IDT has helped the Recorder’s Office live up to its mission of providing outstanding customer service and excellence in maintaining and preserving Will County land records.”

Mary Ann Stukel
Will County Recorder
(former)

For more information:

Please contact us at info@idt-inc.com or 815.676.6473

Connect with IDT: