Solution Summary | Government

Enterprise Search for Government

When it comes to searching for information, government institutions of all sizes face the same challenge: data hidden in documents, files, emails and repositories can be difficult, if not impossible, to locate. With this in mind, a tool to help you hunt down this widespread data is essential technology for public service organizations.

Enterprise Search for Government from Hyland is an advanced search platform that pinpoints the exact information you need from any content repository, email system, network share, website, database and more. In addition, you can analyze and explore relationships and connections between different pieces of information to quickly find the answers you need.

Take control of the data deluge

Content is created at an astonishing rate. Consider that 80% of content stored within an organization is unstructured (electronic files, scanned documents, emails and presentations). And 90% of that is unmanaged, so it cannot be used effectively to complete a task or advance a business process.

Courts, law enforcement, military, legal departments and public assistance agencies, as well as processes that support FOIA and public record requests and archive searches, need robust search capabilities. Shuffling through pages of search results to find the right information wastes valuable staff resources and delays services. And, the inability to find current or accurate documents carries potential legal, compliance and security risks.

Find and view information anywhere, from any source

Enterprise Search for Government is designed to overcome your organization's most complex search challenges with these features:

- **Identify, index and securely search** nearly 500 different document, container and email formats including Word, Excel, PowerPoint, PDF and Visio. Gain fast access to precise information trapped inside static document images, such as scanned paper, captured faxes, stored TIFF files and more.

- **Provide access** to the right information even if users don't know exactly how to search for it. Intuitive, menu assisted and natural language search functionality helps users build powerful queries without expertise and easily navigate to content without paging through results.

- **Extract more insight** from your information by seeing the connection between pieces of information, people, places and things. Drill down into content relationships and open up new lines of investigation. The solution also automatically generates a list of names, locations, email addresses and websites to discover associations and connections.

- **Minimize regulatory compliance** and security risk by enabling access to the most recent and relevant information. At the same time, quickly identify information gaps or the presence of sensitive data to further reduce potential exposure.

Whether your goal is to improve efficiency, improve customer service, or minimize risk, Enterprise Search for Government gives you fast and intuitive access to precise information from your desktop, remote location or mobile device.

Learn more at **Hyland.com/Enterprise-Search »**